

**NEW DELHI YMCA HPDP**

09.09.2022

**REVISED POLICY GOVERING REFUND OF FEES FOR HPDP STUDENTS****Refund of Fees In the event of a student:**

- A. Applying for fee refund before the course is commenced or cancelled – 100% fee is refunded.
- B. Not having attended classes after the course is commenced :
  - (i) Applied for fee refund within two days from course commencement – 75% of the amount paid is refunded.
  - (ii) Applied for fee refund between 3 to 7 days from course commencement – 50% of the amount paid is refunded.
  - (iii) Applied for fee refund between 8 to 15 days from course commencement – 25% of the amount paid is refunded.
- C. Having attended classes for 01 day :
  - (i) Applied for fee refund within two days from course commencement – 70% of the amount paid is refunded.
  - (ii) Applied for fee refund between 3 to 7 days from course commencement – 40% of the amount paid is refunded.
  - (iii) Applied for fee refund between 8 to 15 days from course commencement – 20% of the amount paid is refunded.
- D. Having attended classes between 2 to 6 days of course commencement :
  - (i) Applied for fee refund between 3 to 7 days – 50% of the amount paid is refunded.
  - (ii) Applied for fee refund between 8 to 15 days of course commencement – 25% of the amount paid is refunded.
- E. Applying for refund of fee after a lapse of 15 days of course commencement – No refund will be made.

*\*Point No; E is common in all the cases of A to D (if applicable)*

**\*\*In all the points mentioned above from A to D, fee refund will be made inclusive of GST.**

**The General Secretary & CEO may use his discretion to refund fees in all the points as mentioned above from A to E.**

(Reference: Consumer Court Rulings)

*Meenakshi*  
**Meenakshi Gupta**  
**Executive Director - HPDP**